

Subject to the conditions and limitations stated below, Vimat Portes and Fenêtres guarantees that the products sold are free of any manufacturing defects attributable to materials or workmanship. This warranty is valid for all product purchases done after September 1st 2007 and is valid starting at the date of delivery.

COVERAGE AND DURATION

WHITE PVC EXTRUSION

WHITE PVC CLADDING

Vimat Portes & Fenêtres guarantees PVC extrusion and PVC cladding against all manufacturing defects, peeling, corrosion and excessive discoloration for a period of **20 years** from the date of purchase. (See Condition B.)

ALUMINUM EXTRUSION

Vimat Portes & Fenêtres guarantees aluminum extrusion against all manufacturing defects, peeling, corrosion and excessive discoloration for a period of **10 years** from the date of purchase. (See Condition B.)

FACTORY PAINTED PVC EXTRUSION OR ALUMINUM EXTRUSION

Vimat Portes & Fenêtres guarantees the painting applied to its products against peeling, blistering, crazing and excessive discoloration for a period of **10 years** on an amortizing schedule based on the residual value of ten percent (10%) per year, starting from the date of purchase. (See Condition B.)

WOOD COMPONENTS

Vimat Portes & Fenêtres guarantees the wood components used in the manufacture of its products against all manufacturing defects for a period of **5 years** from the date of purchase. Any rotting of a wood component used in the manufacture of our doors and windows is covered by this guarantee for a period of 1 year. (See Condition C.)

HARDWARE

Vimat Portes & Fenêtres guarantees **for life** the cranks used to operate its products. Hardware for sliding windows and sash windows is guaranteed for a period of **5 years**. Tandem wheels of patio door panels are guaranteed for a period of **5 years**. All other hardware is guaranteed for **1 year**. (See Condition D.)

PANEL GLASS (SEALED UNIT)

Vimat Portes & Fenêtres guarantees all of its sealed units against condensation, dirt between the two panes and defects in the glass for a period of **15 years** from the date of purchase. (See Condition E.) Vimat Portes & Fenêtres guarantees all of its sealed units, excluding those for steel doors, against spontaneous breakage of the inner pane (THERMAL BREAK) for a period of **1 year** from the date of purchase. (See Condition F.)

PANELS FOR STEEL DOORS

Vimat Portes & Fenêtres guarantees panels for steel doors against buckling and delamination for a period of **25 years** from the date of purchase. (See Condition G.) The M-50 finish is guaranteed against peeling, blistering, crazing and excessive discoloration for a period of **20 years** on an amortizing schedule based on the residual value of five percent (5%) per year, starting from the date of purchase. (See Condition B.) Deluxe paint is guaranteed **for life** against peeling, blistering, crazing and excessive discoloration. (See Condition B.) This limited warranty excludes cases in which the consumer has added a storm door.

ORNAMENTAL GLASS FOR STEEL DOORS

Vimat Portes & Fenêtres guarantees its ornamental glass (stained glass and silk-screened glass) against condensation, dirt between the two panes and defects in the glass for a period of **10 years** from the date of purchase (see Condition E) and guarantees its silk-screened ornamental glass against discoloration for a period of **5 years**.

WEATHERSTRIPPING

Vimat Portes & Fenêtres guarantees weatherstripping against all manufacturing defects for a period of **1 year** from the date of purchase. (See Condition H.)

INSTALLATION

Thanks to the professionalism of our installers, Vimat Portes et Fenêtres can guarantee its products for a period of 10 years against any defects directly attributable to installation performed by Vimat Portes et Fenêtres. The weatherproofing seals are guaranteed for a period of 1 year and should be checked periodically by the consumer. This checking counts as ordinary maintenance.

LABOUR

Vimat Portes & Fenêtres will assume the cost of labour for any repairs made under warranty for a period of **1 year**. After this one-year period, the labour necessary for the replacement or repair of any defective product will be billed at the current rate for a service call.

CONDITIONS

The guarantees provided in this certificate are strictly subject to the conditions stated below.

- A. Vimat Portes et Fenêtres undertakes to repair or replace with similar or equivalent parts any part deemed defective under the following conditions. The replacement parts will be guaranteed for the residual period of the initial warranty, and Vimat Portes et Fenêtres reserves the right to stop producing any model of doors or windows currently being manufactured and to modify said models. Vimat Portes et Fenêtres will not accept any other costs or liability.
- B. Exposure to sunlight, pollutants and ordinary atmospheric conditions may cause a gradual discoloration, chalking or accumulation of stains or dirt on any surface. These are normal phenomena that are not covered under this warranty.
- C. A change in the colour of wood does not constitute a defect for the purposes of this warranty. The warranty will become null and void if the wooden doors and windows are not protected by the application of a finishing coat of paint or stain to protect them against water and humidity no later than thirty (30) days after the date of delivery from our factories.
- D. The moving parts of hardware must be lubricated at least once a year.
- E. To be covered, a defect in glass must be visible from 1 metre at all hours of the day without direct sunlight and must lie within an oval representing 80% of the glass surface.
- F. A thermal break is characterized by a crack in the inside pane and not by a point of impact. Its direct cause is the difference between hot and cold temperatures.
- G. Buckling of less than ¼ inch does not constitute a defect for the purposes of this warranty. Delamination consists of the detachment of the base surface from the insulating material.
- H. Any alteration or attempted repair; any component that is painted, varnished or coated with a solvent or other product that may alter the PVC, aluminum, sealed glass, weathers-tripping or hardware; and any work done by the consumer rather than by the manufacturer or an authorized subcontractor will automatically cancel this warranty.
- I. The warranty does not apply to ordinary maintenance, to the replacement of ordinary consumable parts, to screens or to the formation of surface frost or condensation as a result of high humidity.
- J. The warranty does not apply when the defect or the breakage of a product or a component of a product is attributable to abusive use, neglected maintenance, defective installation, abusive thermal or mechanical conditions, or following any accident, fire, flood or any other natural disaster or unforeseeable circumstance.
- K. Upon installation or delivery, you have 24 hours to notify us of any surface imperfections: dents, scratches, punctures, etc. The warranty does not apply to imperfections caused by negligence after the products have been delivered.

Our professional after-sales service team carries out repairs between 7:00 AM and 3:00 PM from Monday to Friday.

A satisfied customer is our best advertisement. If you have any questions, do not hesitate to contact our customer service team.

1-800-567-1141